

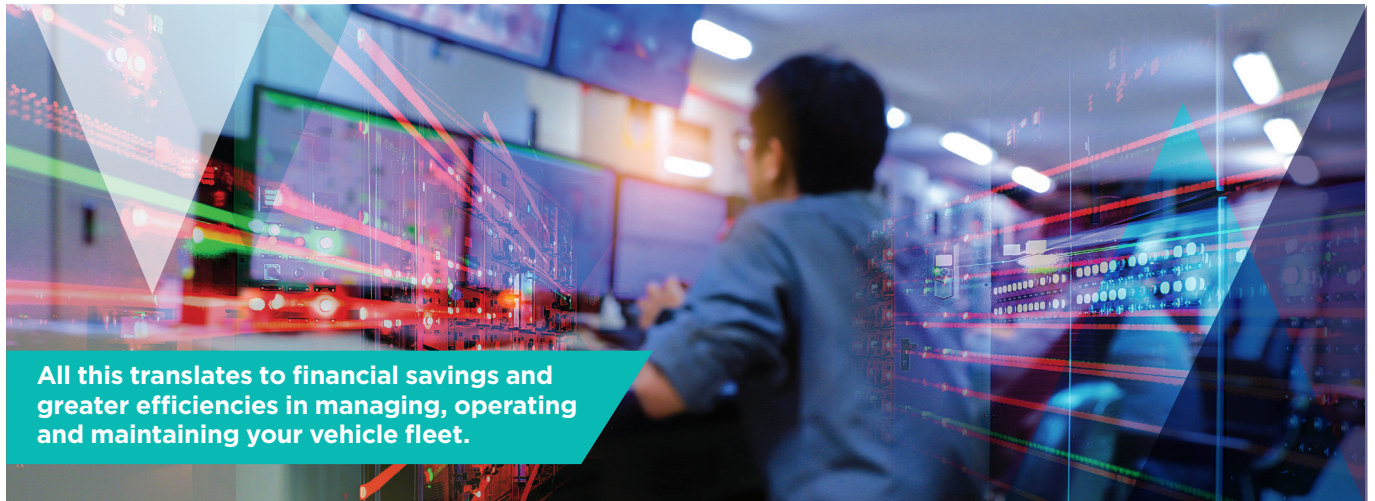
# VAPS HCV Risk & Bureau Services

WHEN THEY'RE DRIVING - WE'RE MONITORING

## What is covered?

VAPS HCV Risk & Bureau Service is a policy add-on that assists our clients with fleet control room activities backed by highly proficient hindsight, insight and foresight data analytics and reporting for the streamlining of a fleet operation. Dedicated fleet controllers assist with monitoring of vehicle movements,

incidents, alerts and alarms and shares this real-time information with the VAPS Assist 24/7 Accident Centre. Our highly experienced fleet consultants interrogate and interpret vehicle data to provide the insights and actions needed for future cost reduction and operation improvement.



### Driver Monitoring



- 24/7 Driver monitoring: speed, harsh events, unscheduled stops, vehicle abuse
- Optimised driver safety and productivity

### Real-time Route Monitoring



- Fleet management software analysis
- Eyes-on-screen route monitoring assistance
- Dedicated fleet controllers assigned to clients
- Direct communication with the brokers and clients
- Geo-zone mapping and adherence
- Fuel consumption monitoring
- Daily health checks

### Data Analytics



- Comprehensive data analysed and simplified for your convenience
- Individual driver scorecards and risk profiling.
- Rich fleet analytics data: On-site visits and duration count, driver behaviour, etc.

### Consultancy Services



- Highly trained fleet consultants visit clients on-site to customise the reporting around their unique operation.

### 24/7 Emergency Response Centre



- 24/7 Fleet monitoring
- Emergency response linked to the VAPS HCV 24/7 Call Centre
- Panic alarms
- Tamper alarms
- Stolen vehicle recovery support
- Vehicle immobilisation (Illegal movement prevention)
- Helicopter/Air response (Available to Autotrak clients at an additional cost)

### Reporting



- Detailed weekly and monthly reports tailored to your needs sent to brokers and clients.
- Variety of powerful reports available at your disposal: productivity, safety, travelling time, KM usage, after hours, driver behaviour, POI visits, EXCO monthly summary, and many more.



Category: 24 Hour Cover



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